Thanks for contacting us. Unfortunately the Quicktracks Plugin for PowerDirector is technically legacy software ever since they stopped supporting it back in PD15, but from what we know it still works to some degree. It seems like the issue you have is that the plugin is not able to write to the Encoding and Libraries folders that it is trying to, or that it cannot overwrite the files that it is trying to update.

For the Encoding update, this should be a simple fix. Find the title of the album that the encoding update is for, and then manually download the corresponding .blx file from the page below:

https://www.smartsound.com/support/encoding/

Once you have downloaded the .blx file, place it in the following folder:

C:\ProgramData\SmartSound Software Inc\Encoding\

(Note that "ProgramData" is a hidden folder by default in Windows). Overwriting the existing file in the Encoding folder with the new one and then it should no longer try to run this update.

For the library issue, this could be a little more tricky. We can manually update your database files, but there have been several database changes since Quicktracks was legacy software, so there is a chance that the updated database could cause problems with the plugin. Most likely it should be fine, but note this would also clear out any user notes or favorites that you might have set, so be sure to make note of anything important so it can be reset afterwards.

C:\ProgramData\SmartSound Software Inc\Libraries\

Delete all of the files out of the Libraries folder, then download the Master.ssdb file from this link and place it in the Libraries folder as the only file. Then launch the plugin and it should reload any music files in the Sound Files folder of the SmartSound directory. If you store the .sds sound files in a custom folder, you will need to reconfigure the folder using the Folders tab of the Options menu.

It may also be a good idea to install the free version of Sonicfire Pro 6 as a companion app. While it does not directly interface with PowerDirector, you can export the audio as a .wav file out of Sonicfire Pro 6 and then manually import it into PowerDirector or any other NLE or DAW software.

Hope this helps!